Rethinking Online Discussion Boards with Video

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# Agenda

- Methods of student interaction
- LMS discussion boards
- Videos in discussion boards
- Examples/Results
- Student feedback
- Drawbacks



# Student Interaction

# Michael G. Moore, 1989

- Three main types of course interaction
- Learner-Content
- Learner-Instructor
- Learner-Learner



#### Learner-Content

- Students engage with material to gain understanding
- Internal didactic conversation (Holmberg, 1986)
- Often self-directed
  - Students can choose time, place, method
- Examples
  - Reading chapters
  - Watching videos



#### Learner-Instructor

- Students engage with instructor for learning and feedback
- Two-way system often initiated by the instructor
- Often directed by the instructor
  - Students learn while watching/listening
  - Instructor sets the agenda, presents content
- Examples:
  - In-class or online lectures
  - Written/audio/video feedback
  - Office Hours



#### Learner-Learner

- Students engage with each other, without the instructor
- Meet formally or informally
- Explore content, generate understanding, build relationships, engage on multiple levels
  - Instructor can build the framework, set the agenda
  - Can also be informal
- Examples
  - Small group projects
  - Study sessions



### Interaction Online

- Learner-Content
  - Read textbook, watch videos, explore supplementary materials
  - Reflect and post on discussion board
- Learner-Instructor
  - Watch lectures, read feedback
- Learner-Learner
  - Read posts on discussion board
  - Respond to other classmates



# LMS Discussion Boards

#### Purpose of Discussion Boards

- Students engage with the content
  - Think about prompts, go through readings/videos/etc.
  - Compose a thoughtful reply
- Students engage with each others
  - Respond to their classmates
  - Work through ideas
  - Construct new meaning
- Students occasionally engage with instructor

## LMS Discussion Boards

- Every major LMS has discussion boards
- Read/Respond format
  - Read prompt  $\rightarrow$  Respond to prompt  $\rightarrow$  Respond to others
- Variations
  - Students generate prompt
  - Students facilitate discussion
  - Encourage multimedia

| * *<br>* *<br>* * | Self-Introduction PowerPoint  |
|-------------------|---|
| 0 0<br>0 0<br>0 0 | Course Questions and Help<br>All Sections   |
| 0 0<br>0 0<br>0 0 | Water Cooler<br>All Sections  |
| 0 0<br>0 0<br>0 0 | Share Your Online Course Activities<br>All Sections   |
| 0 0<br>0 0<br>0 0 | <u>Week 1 Prompt 2: Responsibility for Student Engagement</u><br>All Sections<br>Last post at Nov 5, 2018 at 4:49pm |

#### Barriers to effective discussions

 In your experience, what factors have hindered successful online discussion boards?



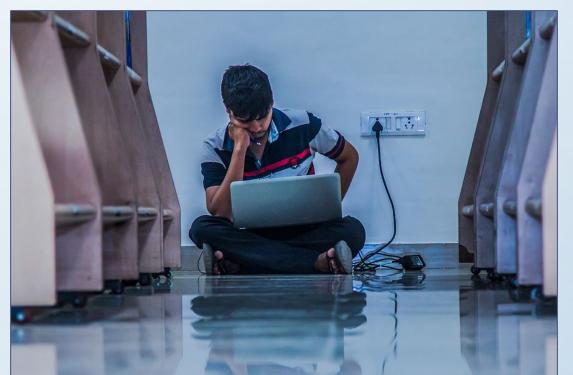
#### Barriers to effective discussions

- Students reply, but are not engaged
  - Responses drop dramatically after 2 weeks
  - Focus turns to quantity over quality
- Difficult to develop a true community of learners
- Students max out the minimum
- One or two students dominate the discussion
- Difficult to assess, especially in large classes

# Video-Based Discussions

#### Purpose of Discussions (Review)

- Students engage with content
- Students engage with each other
- Students occasionally engage with instructor



### Scenario Analysis Expectations

- "Scenario Analysis" and not "Discussion"
  - Discussion board is the tool used to facilitate SA videos
- Analyses must show evidence of thought and preparation
- Thoughtful answer, not a correct answer
- Post video by Saturday at midnight
- No minimum/maximum time
  - Short videos cannot adequately address the prompt

# Scenario Analysis Format

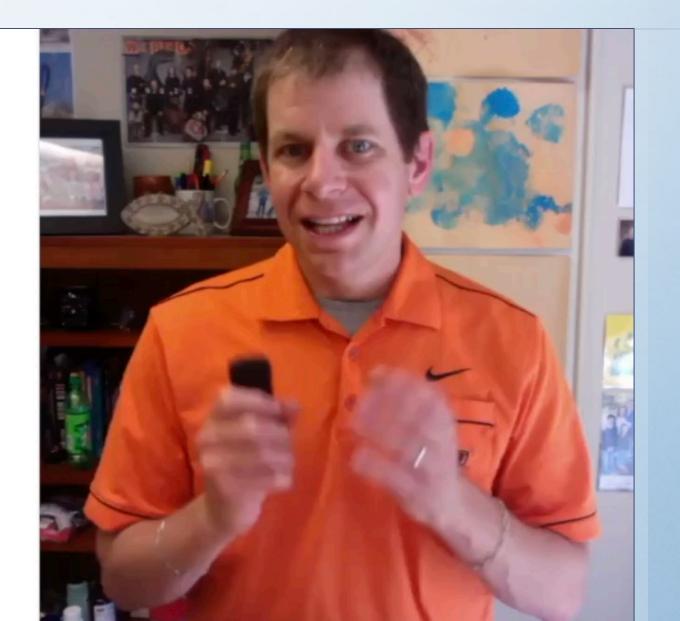
- Students watch prompt created by instructor
- Consider and craft their response
- Write down response as bullet points
- Record video of response in Canvas
- Must share video before being allowed to view others
- Post response by end of week
  - Optional: Watch/respond to classmates



#### Scenario Analysis Prompt Sampler

#### MSIS 4033 Information Technology Project Management

Scenario Analysis: Municipal Wi-Fi



#### Results

- ~20% of students share videos early
  - Monday/Tuesday
- Most share videos close to deadline
  - Friday/Saturday evening
- Students can watch others' videos, but don't need to
- Students can leave comments, but don't have to

   Almost no one does
- Instructor leaves public comments on each video
  - Positive, affirming, not related to grade

#### Results

- Significantly greater level of learner-content interaction
  - 3-5 minutes per video
  - (~300-600 words per post)
- Students show evidence of preparation
- Post reflect a deep level of analysis
- Students show their personality and surroundings



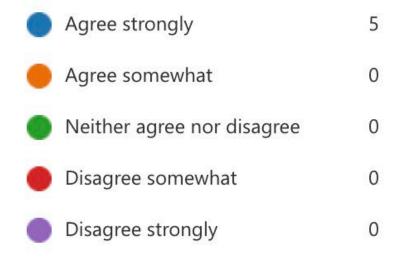
#### Scenario Analysis Response Sample

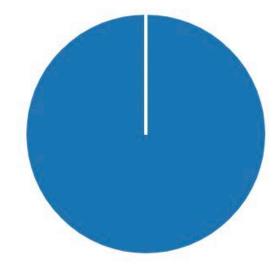


#### Student Feedback

 The weekly Scenario Analysis assignments help me think deeper about principles of Project Management.

#### More Details



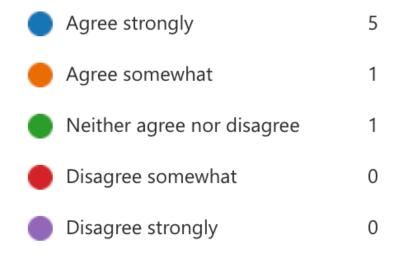


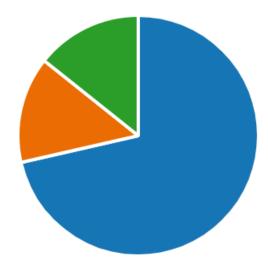
#### Fall 2021, *n*=5 (out of 11)

#### Student Feedback

3. The weekly Scenario Analysis assignments help me think deeper about principles of Project Management.

#### More Details





#### Spring 2022, *n*=7 (out of 13)

# Student Feedback (Fall 2021)

- I enjoyed the Kickstarter project I have always watched and looked at Kickstarter projects and it was like I was preparing for that scenario analysis for years and I finally got to make content about it.
- It's more work than a simple discussion board, but I feel like I'm learning more.
- I enjoy it because it helps me to apply what we're learning to the real world
- I like how the Scenario analysis gives you a more real world example to analyze. I feel like this is where I learn more and am able to apply what I have learned from the videos and book readings. I like how they are different each week and allow you to think deeper on how to handle a certain situation.

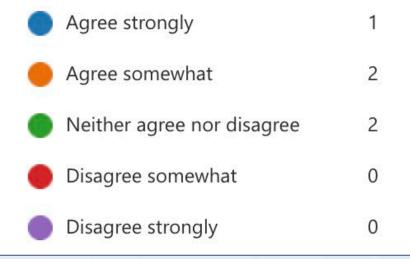
# Student Feedback (Spring 2022)

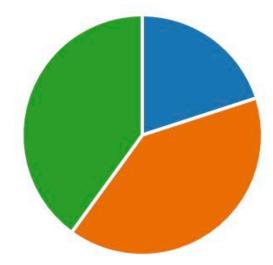
- They are definitely a first for me, never had to record a video for submission.
- I feel that these analysis are important in helping to put the material into practice and make you think, not just answer a few questions on a discussion board.
- I hate recording my analysis on camera. I feel like it takes way longer than it should because I think I keep messing up, and since I am a perfectionist, I mess up a lot. But, that being said, it is really forcing me out of my comfort zone and I am becoming more tolerant of it. The experience will really help once I am in my career. Please don't take it away from future classes.
- You're putting theory into practice, of course these help reinforce the material.
- I don't gain much by making the video, but I do get some out of watching others.

#### Student Feedback

10. I prefer the Scenario Analysis discussion board format over traditional text-based discussion board assignments.

#### More Details





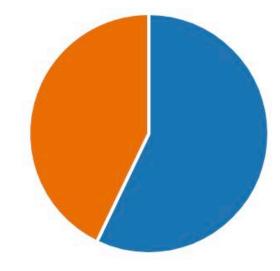
#### Fall 2021, *n*=5 (out of 11)

#### Student Feedback

10. I prefer the Scenario Analysis discussion board format over traditional text-based discussion board assignments.

More Details

| Agree strongly             | 4 |
|----------------------------|---|
| Agree somewhat             | 3 |
| Neither agree nor disagree | 0 |
| Disagree somewhat          | 0 |
| Disagree strongly          | 0 |



#### Spring 2022, *n*=7 (out of 13)

# Student Interaction

- Learner-Learner
  - Weekly project group meetings
  - Final project presentations
- Learner-Instructor
  - Instructor responses to Scenario Analysis videos
  - Synchronous online class meetings



#### Drawbacks

- Watching student videos takes time
- Responding to student videos is not always practical
  - ~2 hours on Monday morning
  - Would be better if videos were posted throughout the week
- Unlike text, videos are not easy to skim and scan
- Extra steps required for captions and other accessibility considerations

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